

General Conditions Setek SL

1. Rates: All rates provided are subject to VAT if applicable, even if mentioned ALL IN.
2. All rates are possibly excluding unless otherwise agreed:
Customs formalities ADR/IMO surcharges (see below) Variable Fuel Surcharge (minimum 0%, see below) CAF = Currency Adjustment Value (minimum 0%, see below) 3. All rates may be subject to increase due to fuel escalations & other associated costs beyond our control.
4. All rates are based on 1 loading/1 unloading address
5. All deliveries required with distribution trucks (due to small access or tail lift requirements etc.) are upon request against a surcharge. If distribution deliveries/collections are required, pallets cannot exceed a height of 220 cms.
6. All collections/deliveries are based on (un)loading times between 08.00-17.00 times without fixed times. If either required outside this window or when fixed time, a surcharge applies.
7. No (Euro)Pallet exchange unless otherwise agreed.
8. Loading/Unloading times for FTL's are 2 hours free of charge.
9. Loading/Unloading times for LTL's are 1 hour free of charge.
Loading/Unloading times up till 4 pallets 0.5 hour free of charge.
10. ADR / IMO We can only accept dangerous goods after confirmation (if required) of the ferry company. DGD/DGN is to be provided a day before loading. The surcharge for shipments with dangerous goods class 3, 8 and 9 (no sub risks) and all limited quantities is € 125,- per shipment. Goods need to be packed according to the ADR regulations and when shipping via Sea also according to IMDG code. All classes excluded from the above are to be requested. Exception: all hazardous cargo to or from Scandinavia are per requested rate (depending on weight/classes)
11. Calculation 1 m³ = 330 kg 1 loading meter = 1750 kg 1 Euro pallet (120x80) = 700 kg
12. 1 Standard pallet (120x100) = 875 kg Highest weight/measure equivalent will be used for invoicing purposes.
13. Transport orders All bookings are to be provided day before loading before 14.00 hours.
14. Insurance All risk transport insurances will only be provided upon written request. Exception: High value cargo needs to be insured with an all-risk insurance. These insurance will be provided by Setek SL when not in possession of the principal. Charges for this will be 1.9 ‰ based on the value of the cargo.
15. Cancellation:
 - Day before loading before 16.00 hours CET: free of charge
 - Day before loading after 16.00 hours CET: 70 % of the original agreed freight price

- Day of loading: 100 % of the original agreed freight price

16. Surcharge in case customs examination € 25,
- on FTL/dedicated trailers only. (beyond
our control)

17. Excess waiting time chargeable at € 65,00 per hour or part hour after this period.

18. Variable Fuel Surcharge:

Fuel base set at maximum of € 1,30/ltr, vat included. Source: <http://sallandolie.nl/>

- For every € 0,04 increase rates will be adjusted by 1% (Minimum is 0% FsC)
- No negative fuel surcharge will be applied
- Surcharge will be based on the value of fuel, every first of the month based on above source.

19. CAF (Currency Adjustment Factor): Applicable on transports to and from UK for Euro (€) paying customers

- Currency base set at maximum of € 1,282051/GBP (Minimum is 0% CAF, no negative CAF surcharge will be applied)

- To determine the CAF for the coming month the average value of the pound sterling of the running Month will be compared to the value 01-01-2026.

21. Payment Terms Within 30 days net after invoice date. Discrepancies are to be advised within 8 days after receipt of the invoice on operations@seteksl.eu

22. Acceptance of our quotes/rates, will imply all general conditions are accepted and will be executed.

Protective Clause In case costs will increase, due to circumstances beyond our control, we retain the right to change the mentioned tariffs at any given moment. The contractor is responsible for the goods to be well packaged for road transport. Taking back packaging will be executed only after receiving an explicitly written order of the contractor who is also responsible for the costs.

Setek SL is not liable for delay in deliveries, caused by strikes or operations stack of third parties or any other delays that can be classified as "force majeure"

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Efficiency at high speed!